

Our team of experienced website designers are ready to help you take all of the proper steps in maintaining, editing, and hosting your website on an on-going basis. We truly care about each and every one of our clients. We go the extra mile to make sure that your website is fully equipped to help you succeed online.



Just like your brand new car needs to be maintained in order to continue to run properly, so does your website. You might even want to make some improvements and upgrades along the way. It is important to understand and regularly check up on what is going on in the back-end and server side of your website. That's where our clients need help and that's where we come in.

Your website is literally the face of your business. Web visitors want to find information on their own and learn as much about you as they can without having to pick up a phone. That's why websites, their functionality, and content are so important. **A well maintained website can make or break you.**

We've already spent a lot of time and effort into building your website. You've spent countless hours writing the content, choosing the right imagery, determining the best user experience, and taking all of the proper steps toward marketing your brand online to **help you reach your goals.**

We understand that the needs of our clients vary so we have an **hourly charge for ongoing website management work** invoicing you at the end of every month. We also have a **fixed monthly rate with a one year contract for hosting your website** invoicing at the beginning of a 12 month cycle.

Yapmedia is a full service web company and so we can handle near anything you want. Our promise to you is that we will always respond to your site maintenance requests with quick response times and treat your website as if it were one of our own.

WEBSITE MANAGEMENT | \$50 an hour

We will manage your website for \$50.00 an hour which is extremely competitive for this kind of service. Keep in mind that some changes needed to an "already" existing and well functioning website usually don't take much time. We keep a time sheet and if a change only takes 15 minutes, you will only be charged \$12.50 and add the "whole hours" at the end of the billing cycle. We invoice at the end of each month.

Website management includes any & all changes, edits, improvements needed on your website that did not belong to the scope of work on the original agreement.

Any revisions, additions or redesign our client requests Yapmedia to perform that is not specified in the original mutual agreement shall be considered additional work and will require a separate agreement and payment. Yapmedia shall advise our client right away regarding any requested work that falls within these bounds.

Deadlines & Deliverables:

Yapmedia will respond to all maintenance requests from our client within one to two days on weekdays via email or phone, with a confirmation that the request was received, and an estimated completion date for each action item in the request.

Yapmedia will adhere to all quoted deadlines for the deliverables maintenance requests at all possible costs. In the event that Yapmedia has any issues in delivering on a quoted deadline, Our Client will be notified via email or telephone the reason for any change.

No long term contract. No setup fees, no unnecessary charges.

WEBSITE HOSTING | Starting at \$39/month*

We offer a hosting service that no other company can. Other hosting companies will offer "cheap rates" hosting alone. They don't know the details of your website. If we built your website, no one is going to know the ins and outs of your website like we do. Not to mention the extras that can be added to the server as well as a full backup of the website for extra protection as well as other features.

Our servers are fast and our tailor made hosting plans will support the traffic and content expected. We use some of the best servers and the back end is easy to use with a nice, simple layout. When you host with us, we assure you that you will get unmatched hosting services that will fit your company's needs and expectations.

Some (but not all) of our on-going website maintenance services included in the hosting fee:

- Unlimited disk space, FTP and POP3 Accounts, Web mail
- Quarterly assessment of the state of your website
- Programming updates as needed
- CMS platform and plugins upgrades
- Ensuring compatibility of updates with current website layout
- Speed optimization
- Maintain full website backup through the duration of the contract
- Website backup delivered anytime in full at the client's request
- Full ongoing customer support

One year contract. No cancellation fees. You own your website and can move it anywhere, anytime with full customer service.

** Please visit yapmedia.net/hosting to see all of our packages*



If you have any questions or need help call **909 973-3808**
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